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March 3, 2003

Prescott, Arizona

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Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007-2996

AZ CORP COMMISSION
DOCUMENT
DOCKETED

Attn: Mr. Lyn Farmer, Chief Hearing Officer
Re: Docket Number: T-02532A-03-0017

MAR - 5 2003

Dear Mr. Farmer;

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My husband and I live at 19200 N. Leisure Lane in Crossroads Ranch II, Prescott Arizona. Our home is approximately 22 miles from the city of Prescott. We would very much appreciate your approval of Midvale Telephones application for installing hard line phone service to our area. Currently we only have cell phone coverage, which has very inconsistent service. There are several dead areas from which we are unable to call out, problems with static, and dropped calls.

Your approval would improve our ability to contact emergency services. I might add that we had an instance where a neighbor had a rattlesnake bite and we did have to call 911 as he went unconscious. Fortunately, our cell phone was working that day and the call went through but there have been many times when we have been unable to get out.

Approval would also provide ability for us to obtain affordable internet access and improve satellite TV access to services.

We would very much appreciate the local calling area be extended to include Prescott where the majority of our calls are made to. This is a crucial issue for us.

Thank you very much for your consideration and quick approval of Midvale's application.

Sincerely,

Ruth A Brandt
19200 N. Leisure Lane
Prescott, AZ 86305
(928) 899-3237

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ARIZONA CORPORATION COMMISSION
HEARING DIVISION